



## PARTIES AT BELMONT CHILDREN'S FARM

### Frequently Asked Questions

#### **What times are available?**

March-October	<b>Morning</b> 11am-2pm	<b>Afternoon</b> 3pm-6pm
November-February	<b>Morning</b> 10am-1pm	<b>Afternoon</b> 2pm-5pm

Parties are generally held on Saturday/Sunday as the room is used for school/group visits during the week. However, we are sometimes able to accommodate party bookings during the week, please contact us to check availability.

#### **How long is my party for?**

You will have sole use of the party room for your 3 hour session. Your party does not have to be as long as this, the average time for a party is usually 2hrs-2.5 hrs, leaving 30 minutes to allow for decorating the room etc.

#### **How many children does the party room hold?**

All parties must consist of a **minimum of 15 children**. To comply with health and safety, we do not allow parties to exceed our maximum limited of 40 children.

#### **How much does it cost per child?**

£8.50 per child

#### **Do adults have to pay?**

Yes. The birthday child's parents/carers are admitted for free (max 2). Any other adults that wish to enter the farm are charged at a reduced entry rate of £2.50 per adult. The adult rate is applicable to all over the age of 12 years of age.

#### **What is included in this cost?**

This includes entry to the farm and a hot/cold party meal for each child. This also includes hire of the party room for the group for the duration of your party. There is also a complimentary gift for the birthday child from Belmont Children's Farm which entitles them to free farm membership for one month.

### BOOKING AND CONFIRMATION

#### **How do I book my party?**

First, email us or telephone us to check availability. Our email email is [parties@belmontfarm.co.uk](mailto:parties@belmontfarm.co.uk)

**We can reserve a date for up to 1 week** after which, we would require a completed booking form and deposit of 50% of the total balance to secure your booking. Your deposit is non-refundable. We take the remaining balance the week before the party once final numbers are confirmed.



**When do I need to confirm final numbers?**

We request that you confirm final numbers with us at least one week before the party. Private Sessions also need to be booked one week in advance in order for us to accommodate your request. WHEN YOU CONFIRM NUMBERS YOU WILL ALSO BE ASKED TO PAY THE BALANCE for the party.

**What happens if numbers change after I pay the balance?**

Numbers need to be confirmed the week before the party. We can usually cater for additional children but you will not be refunded if some children do not turn up on the day as we have to pre order the party food. We do not usually require adults to pay until the day of the party. Party parents are free.

**ACTIVITIES AND ENTERTAINMENT**

**What else can you offer to entertain my group?**

We can offer private activity sessions, all priced at £30 each. These include animal petting, farm tours and tractor rides. These must be booked in advance with a minimum of 7 days notices.

**What are the Private Activity Sessions?**

We have 4 different activity sessions available for parties.

**Petting Session** – This allows the petting of some of our smaller animals such as rabbits, chicks, giant rabbits and Guinea pigs in a private petting room with a guide. Sessions are ideal for all children. Group sizes are limited to 15 at any one time. Sessions are 30 minutes. (£30 per session)

**Tractor Ride** – We offer your own private tractor and trailer ride with a tour guide around the farm past the racehorses and outdoor enclosures which house a variety of animals. The trailer is covered if it rains and it is suitable for all supervised young children. The ride takes 20-25 minutes. Group sizes are limited to 20 per ride. (£30 per ride)

**Farm Tour** – A personalised private tour around the farm with a guide who will explain all about the animals we have here, how we care for them, and other facts. The tour is best for children aged over 4. Group sizes are limited to 30 per tour, which takes 30-45 minutes. (£30 per tour)

**Pony Pampering** – We offer a private pony grooming and pampering session at the stables next to the tractor park where small groups of children can pet and groom a pony for the party in 15 minute slots over 30 minutes. The sessions are provided by Belmont Carriage Driving School and are subject to availability YOU MUST CHECK if you want a pony session. Sessions are suitable for children over 5. (£50 per session)

**Can we bring a children's entertainer?**

We do allow hosts to bring entertainers with prior arrangement with ourselves. However, this must take place in the party room only and we require copies of the entertainers' CRB clearance as well as copies of the public liability documents.



## **FOOD**

### **What food options are there?**

**Hot Option (Monty)** – Chicken or Fish Goujons (or a mixture of both), Chips and Beans and fresh fruit salad & ice cream

**Cold Option (Bella)** – Mixed sandwiches, carrot and cucumber sticks with hummus dip with jelly & ice cream (S/W fillings available – Cheese, Ham, Egg, Tuna Mayonnaise, Jam)

Please state if you would like a mixture of goujons or specific sandwich fillings on your booking form.

### **What can you offer for vegetarians?**

**Hot Option** - Waffle, Chips and Beans, fresh fruit salad and ice cream

**Cold Option** - Vegetarian sandwiches (cheese, egg, jam) with carrot and cucumber sticks, hummus dip and fruit salad and ice cream.

### **Allergy Advice**

Please make it clear when booking your party if you have any special dietary requirements. We can cater for Celiacs and some allergies. Our café produce may contain traces of nuts as we do have nuts on the premises.

We ask that you confirm or update us on any allergies you may have in your party group at least a week before the event. If you need more information on this please email us or give us a call, we'd be happy to help.

### **Do you provide kosher food?**

Unfortunately, we are not able to supply kosher food at this time. However, this is something we are looking into.

### **Can I bring my own food?**

With the exception of a birthday cake, we have a **no-external food policy** at Belmont Children's Farm. If you wish to discuss this further please contact us but for health and safety reasons we are extremely strict on this rule. If party parents require food you can order party platters, or simply order anything of the café menu on the day. We also stock a wide range of snacks and the café staff will be happy to open a tab for you should this be required. You can then settle your tab when you settle up at the end of the day.

### **Are you able to provide food for parents?**

We can supply sandwich platters, fruit platters and mixed pastry/cake platters. These are priced at

£32 - Mixed sandwich platter for 10-12 adults

£16 – Mixed cake/Danish platter for 10-12 adults

£10 – Mixed fruit platter

### **Can I order additional food and drink?**

You are more than welcome to order whatever you like from the Waffle café menu during your party, the café staff will be happy to open a tab for you.



## GENERAL QUESTIONS

### **Do you decorate the room?**

You are welcome to decorate the party room with balloons, banners etc. We use plain crockery, cups and napkins however if you wish to supply us with themed tableware, if this is given to us the day before, we will set the table with these items when we prepare the party room for you. We do not have the facility to inflate helium balloons and do not allow piñatas to be used in the party room. If you provide us with inflated helium balloons the day before or morning of the party we would be happy to put these in the party room for the party.

### **Do you have invitations?**

Invitations are available to download from our website. [www.belmontfarm.co.uk/parties](http://www.belmontfarm.co.uk/parties)

### **What is there to do if it rains?**

Our party room is reserved for you for the duration of your 3-hour party slot. The indoor animal barn is all undercover and the tractor/trailer ride is covered also.

### **Do you supply party bags?**

We do have a range of three types of party bag. The price is £1.20 each. If you wish to order party bags, please write it on your party booking form. You are welcome to put additional items in the party bags.

### **Is there wheelchair access to the farm?**

We do have wheelchair access around the farm, however our tractor rides are unable to facilitate wheelchairs at this time.

### **How is the best person at Belmont to speak to about my party?**

When you phone or visit us, the members of staff who specialise in the party bookings are Alicia, Jodie and Marzena but any of the staff can help you with basic queries.

**To check availability, or if your question has not been answered, please email us at [parties@belmontfarm.co.uk](mailto:parties@belmontfarm.co.uk)**

**For the latest news and events, see our website**

**[www.belmontfarm.co.uk](http://www.belmontfarm.co.uk)**